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Dated: 8/12/04

Signature: Lynn Lacy

Docket No.: 533902000100
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re Patent Application of:

Anand NARASIMHAN, et al

Application No.: 09/925,557

Group Art Unit: 2643

Filed: August 9, 2001

Examiner: George Eng

For: SYSTEM AND METHOD FOR COLLECTING,
DISSEMINATING AND MANAGING
INFORMATION USING A VOICE AND
DATA BASE SYSTEM

RECEIVED

AUG 16 2004

Technology Center 2600

AMENDMENT UNDER 37 CFR 1.116

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated February 12, 2004, time for response to which has been extended by the enclosed petition to August 12, 2004, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 12 of this paper.